

# A Guide to Your Awesome Benefits



Discover what's available to you inside.

# Welcome!

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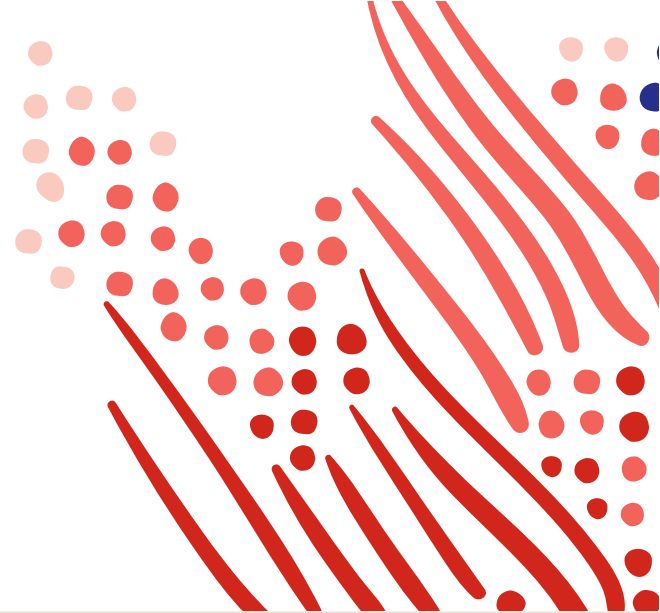
We've created this guide to help you explore all the amazing benefits available to you through your employer's partnership with ADP TotalSource®. We're excited to walk you through the basics and direct you to where you can learn more.

## Ready to enroll?

**Mytotalsource.com** is your new best friend and go-to for everything benefits.

Here, you'll learn what's available to you, and elect / update coverage during Open Enrollment and New Hire Enrollment events.

Take time to familiarize yourself with this important platform.



# Table of Contents

Dig in! Click on the main section headers to jump ahead and read more.

---

## **Hello, Awesome Benefits**

A Benefits Package Like No Other  
Enrolling in Your Benefits  
Your Benefits at a Glance

---

## **So Many Benefits at Your Fingertips**

Medical Insurance  
Health Advocate™  
Basic Life and Accidental Death and Personal Loss Insurance  
Funeral Planning Services  
Short- and Long-Term Disability Coverage  
Dental Insurance  
Vision Insurance  
401(k) Retirement Savings Plan  
Medical Benefits Abroad  
Health Savings Account  
Health Care Flexible Spending Account  
HSA vs. FSA  
Dependent Care Flexible Spending Account  
Commuter Benefits

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## **Beyond Basic Coverage**

Accident Insurance  
Accidental Death and Dismemberment Insurance  
Group Legal Plan  
Group Term Life Insurance  
Short-Term Disability  
Critical Illness Insurance  
Hospital Indemnity Insurance

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## **Extra Benefits and Support for Wherever Life Leads You**

Employee Assistance Program  
Employee Discounts  
ADP University

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## **Resources to Help You Every Step of the Way**

My TotalSource Website  
ADP Mobile App  
MyLife Advisors  
MyLife Website  
What's next?

# Hello, Awesome Benefits



A Benefits Package Like No Other

Enrolling in Your Benefits

Your Benefits at a Glance

---

**Looking for more?**

Check out [full plan details](#).

[Back to Table of Contents](#)

# A Benefits Package Like No Other

Employee benefits are some of the most important perks you get from your employer.

Your employer has partnered with ADP TotalSource to give you access to the same quality and selection of benefits typically offered at larger corporations and FORTUNE 500® companies.

Your standard, everyday coverage — medical, life, and disability insurances offered through the ADP TotalSource, Inc. Health and Welfare Plan — is just the beginning of your available package.<sup>1</sup>

You may also have access to:

- A 401(k) retirement savings plan.
- Dental and vision coverage.
- Voluntary benefits, like accident insurance, employee assistance programs and career training.

Regardless of benefits eligibility, you and your family can receive discounts for entertainment venues, like movie theaters and amusement parks, as well as restaurants, mobile phone plans and travel reservations. For employees who pay to park or ride to work, commuter benefits let you use pre-tax dollars to help put some money back in your pocket.

**This guide walks you through the benefits available to you.** Please note that some benefits require predetermined eligibility, whereas others are available to all.

<sup>1</sup> Availability of medical, dental, vision, and Flexible Spending Account plan options depend on your employer's elections as well as insurance carrier availability. Please refer to your enrollment materials for the specific benefits available to you.



# Enrolling in Your Benefits

Here's what you need to know for when you're able to review and enroll in benefits (Hint: It starts by registering with ADP TotalSource).

## New Hire Enrollment:

If you started at a new job, or your employer rolled out new benefits options, this is your first enrollment period with ADP TotalSource. Welcome!

## Open Enrollment:

Beginning in spring, Open Enrollment is the once-a-year opportunity to review benefits and update them as needed, with new elections taking effect June 1. Apart from this annual event, employees experiencing qualifying life events such as marriage, divorce, birth and adoption are the only exceptions to updating benefits during the Plan Year.

Don't worry. We'll be in touch with emails, videos and online resources throughout the enrollment period. We'll help you understand your options and tell you what you need to do and by when. If you have questions, reach out to our helpful **MyLife Advisor team at 800-554-1802.**

**Mark your calendar:**

A benefits Plan Year runs June 1 through May 31.

# Your Benefits at a Glance

If you have questions, **MyLife Advisors** are a phone call away (800-554-1802). They're real people, ready to help.

	Automatically enrolled	Open Enrollment <sup>1</sup> or New Hire Enrollment
Medical Insurance		
Health Advocate™ <sup>2</sup>		
Basic Life and Accidental Death and Personal Loss Insurance		
Funeral Planning Services <sup>3</sup>		
Short- and Long-Term Disability Coverage		
Dental Insurance		
Vision Insurance		
Health Care Flexible Spending Account		
Dependent Care Flexible Spending Account		
Accident Insurance		
Group Term Life Insurance		
Accidental Death and Dismemberment Insurance		
Group Legal Plan		
Critical Illness Insurance		
Hospital Indemnity Insurance		
Employee Assistance Program		
401(k) Retirement Savings Plan	Dependent on your employer's plan.	
Medical Benefits Abroad <sup>4</sup>	Available to you at any time.	
Commuter Benefits	Available to you at any time.	
Employee Discounts	Available to you at any time.	
ADP University	Available to you at any time.	
Health Savings Account	Available to you at any time.	

■ Dependent upon what employer has made available.

<sup>1</sup> Or if you experience some qualifying life event, such as marriage, divorce, birth, or adoption.

<sup>2</sup> Must be enrolled in a medical plan.

<sup>3</sup> Available only if you are enrolled in the Basic Life Insurance.

<sup>4</sup> Employer must purchase.

[Back to Table of Contents](#)

# So Many Benefits at Your Fingertips



Medical Insurance

Health Advocate™

Basic Life and Accidental Death and Personal Loss Insurance

Funeral Planning Services

Short- and Long-Term Disability Coverage

Dental Insurance

Vision Insurance

401(k) Retirement Savings Plan

Medical Benefits Abroad

Health Savings Account

Health Care Flexible Spending Account

HSA vs. FSA

Dependent Care Flexible Spending Account

Commuter Benefits

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**Looking for more?**

Check out [full plan details](#).

[Back to Table of Contents](#)



# Medical Insurance

We know benefits are anything but one size fits all. That's why we offer a variety of medical plans, so you can select what works best for you.

Each medical plan includes prescription coverage and out-of-pocket maximum protection. Preventive care, such as checkups and vaccinations, may be available at no cost. Plus, there are even rewards for living a healthy lifestyle, with some plans granting reimbursements for active gym memberships. Other costs and potential reimbursements will depend on your selected plan.

## When to sign up:

If you are eligible for this benefit, you can sign up during Open Enrollment or New Hire Enrollment.



[Back to Table of Contents](#)



# Health Advocate™

Health Advocate assists you and your family in managing health care, resolving claims and coordinating care. This service comes at no cost to you, and is automatically available to all employees, their spouses or domestic partners, dependent children, parents and parents-in-law enrolled in medical plans through ADP TotalSource.

## Health Advocate can provide you with the following services:

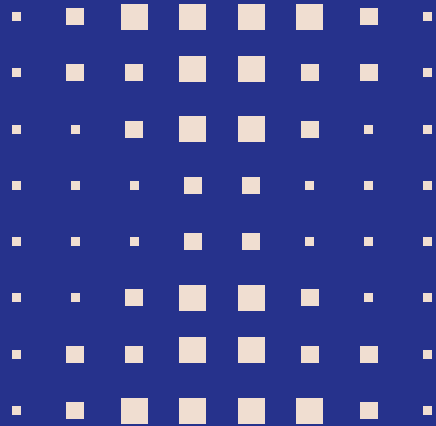
- Finding the right doctors and hospitals
- Scheduling tests and appointments
- Accessing secure second opinions
- Explaining benefits coverage and conditions
- Researching treatment options
- Resolving billing and claims issues
- Negotiating savings via Medical Bill Saver™

## When to sign up:

If you enroll in an ADP TotalSource medical plan, you are automatically enrolled in this service — at no cost to you.



**Help is only a phone call away.**  
**Contact 24/7 support at 866-695-8622.**



# Basic Life and Accidental Death and Personal Loss Insurance

Basic term life insurance coverage protects you and your family in the event of death or personal loss. It can also provide access to a portion of the life insurance benefits if you or a loved one are diagnosed with a terminal illness.

In addition, through [MetLife Advantages<sup>SM</sup>](#), your basic life insurance also provides access to additional services for making the right decisions during difficult times, including:

- Preparing for the future with funeral planning services.
- Transition assistance through life changes.
- Support through difficult times with estate planning and grief counseling.

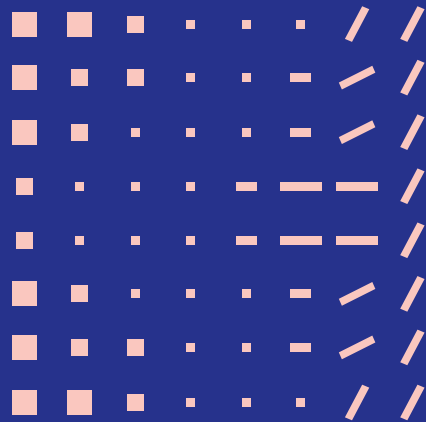
## When to sign up:

Based on your employer's offerings, you may be automatically enrolled in this benefit — at no cost to you.

# Planning for the future

We think it's important to offer you benefits at every stage of life. With your Basic Life Insurance coverage, you also have access to meaningful services to help you make the right decisions to manage what life may bring.

From [preparing important legal documents](#) to [funeral planning services](#) offered through MetLife, they'll help you plan arrangements, make the most informed decisions and put those wishes into action.



## When to sign up:

No need. This service is automatically available to you at no additional cost if you are enrolled in a basic term life insurance plan.

# Short- and Long-Term Disability Coverage

Short- and long-term disability coverage provides you with a portion of your income as financial protection when a disability, illness, or injury keeps you from working for a brief or extended amount of time.

## When to sign up:

Based on your employer's offerings, you may be automatically enrolled in this benefit — at no cost to you.

## Disability coverage includes:



Replacement of a portion of weekly or monthly income.



Access to educated, knowledgeable staff available via phone, email or mail.



Assistance returning to work, when deemed medically safe.

# Dental Insurance

A healthy smile is beautiful, so we've created dental plans that cover preventive services like cleanings, X-rays and oral exam services offered from in-network providers.

Additional services, such as fillings, oral surgeries and orthodontics, may also be available to you, though out-of-pocket costs will depend on your co-insurance rate.

We partner with a number of carriers, each with their own unique coverage options and additional benefits.



## When to sign up:

If you are eligible for this benefit, you can sign up during Open Enrollment or New Hire Enrollment.

[Back to Table of Contents](#)

# Vision Insurance

Your eyes deserve the best care. By enrolling in VSP® Vision Care, you'll receive service, coverage and discounts for exams, glasses, contact lenses and laser vision correction. VSP doctors are dedicated to providing you with personalized care so your eyes can stay healthy year after year.

Choose any eye care provider with your VSP coverage, though you'll get the most out of your benefits and have lower out-of-pocket costs when selecting a VSP Choice Network doctor.



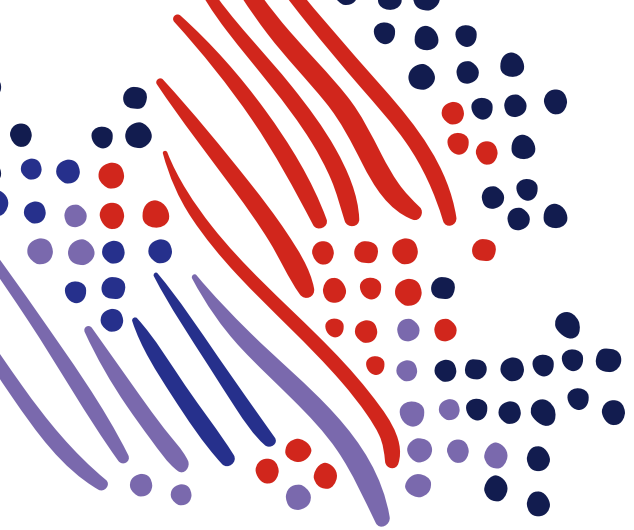
Visit [vsp.com](https://www.vsp.com) to learn more and find out if a specific doctor is in-network.

## When to sign up:

If you are eligible for this benefit, you can sign up during Open Enrollment or New Hire Enrollment.



[Back to Table of Contents](#)



# 401(k) Retirement Savings Plan

We believe in the value of saving for the future. If your employer has chosen to offer a 401(k) plan, we encourage you to take advantage of it. Whether your employer participates in the ADP TotalSource Retirement Savings Plan or a different plan, various investment options may be available to offer flexibility for all your retirement savings goals.

Keep in mind that if eligible, plan contributions and vesting schedules for employer contributions may vary.

## Do more with the ADP TotalSource Retirement Savings Plan



See if you're saving enough for retirement with a simple quiz.



Lower the taxes you pay today with pre-tax 401(k) contributions.



Create a portfolio that's right for you from a variety of investment options.



Watch your savings grow on a tax-deferred basis.



Receive personalized retirement savings and investing advice.



Check your balance, review contributions and more with the Voya Retire mobile app.

## When to sign up:

This benefit has specific criteria for eligibility. If eligible, you will be notified by Voya and can sign up at any time during the Plan Year.

To enroll, head over to **Retirement Program** under your My TotalSource platform.

Direct plan questions to a Customer Service Associate at **(855) 646-7549**. They are available Monday - Friday, 8 a.m. - 8 p.m. ET.

[Back to Table of Contents](#)



# Medical Benefits Abroad

Through Cigna Global Health Benefits, we're able to offer Medical Benefits Abroad coverage, a special traveler's policy for employees whose work takes them around the globe.

This quality medical care automatically covers you in the case of accident or illness requiring emergency medical assistance while you're on business outside of your country of residence.

Explore confidently, backed by perks like:



24-hr support by trained specialists.



Local hospital admissions assistance.



Concierge and travel assistance services.



## When to sign up:

Contact your employer to find out if you are eligible for this benefit. You can purchase it at an additional cost during the Plan Year.

[Back to Table of Contents](#)



# Health Savings Account

Available when enrolled in a high-deductible health (HDHP), a Health Savings Account, or HSA, can be used to pay for qualified medical expenses now or in the future through a personal savings account, offered through Optum Bank®.

- Contributions are tax-free.
- Potential interest gains accumulate tax-free.
- Tax-free distributions for qualified medical expenses.
- The money is yours. You set contribution amounts and keep the funds, even if you change jobs or health plans, or retire.
- An Optum Mastercard® debit card can be used to pay for medical needs like eyeglasses, hearing aids and prescriptions, as well as office copays and doctor visits.
- You are responsible for monitoring the funds that go into your account and not going over your annual contribution limit. [Click here](#) to learn about tax consequences for exceeding contribution limits and other plan details.

## When to sign up:

HDHP enrollees are eligible for this benefit at any time. If your employer offers monthly contributions, you must enroll by the first of the month to avoid forfeiting that month's contribution.



To learn more or to manage your account, visit [optumbank.com](https://optumbank.com) or call Optum Customer Care (800-243-5543). Representatives are available Monday - Friday, 8 a.m. to 10 p.m. ET, and Saturday and Sunday, 9 a.m. to 5:30 p.m. ET.



# Health Care Flexible Spending Account<sup>1</sup>

Another way to save and pay for eligible health care expenses is through a Flexible Spending Account or FSA.

With Optum's Flexible Spending Account, administered through ADP TotalSource, you decide your contribution throughout the year, and the money will be deducted from your paycheck, tax-free, every pay period. Best part? The full value of your annual contribution is immediately available for use at the start of the Plan Year.

This account also offers a carryover feature: Up to \$550 of any unused amount remaining in the prior Plan Year can be carried over to the new Plan Year. Anything over this amount will be lost if not filed for reimbursement by the filing deadline, which is July 30 following the end of the Plan Year. If you have known medical expenses for the upcoming year, claim that earmarked sum ahead of time to avoid forfeit.

It's important to note that the Health Care FSA isn't available if you elect an HDHP, but you can choose a Limited Purpose FSA for eligible dental and vision expenses.



To learn more and to manage your account, visit [optumbank.com](https://optumbank.com) or call Optum Customer Care (800-243-5543). Representatives are available Monday - Friday, 8 a.m. to 10 p.m. ET, and Saturday and Sunday, 9 a.m. to 5:30 p.m. ET.

## When to sign up:

If you are eligible for this benefit, you can sign up during Open Enrollment or New Hire Enrollment.

<sup>1</sup>. [Click here](#) to read further details on the FSA products.



## What are the differences between an HSA and an FSA?

These accounts share a lot of similarities, in that it's all your money — it's not taxed, and the IRS sets different limits on how much you can put in or carry over from year to year. For the most part, you can start spending from these accounts the day you open them, but you can't use them for anything other than health care expenses. Detailed information is available in the [Summary Plan Description](#). Here are the major differences between these two accounts:

Health Savings Account	Flexible Spending Account
Can be used for health care services and qualified medical expenses.	Can be used for health care services and eligible medical expenses.
Must have a HDHP that meets IRS guidelines.	Can sign up for this if it's offered, regardless of your health plan. <sup>2</sup>
Money can be deposited by you or by your employer from your paycheck, before taxes. Employers can also choose to make contributions. <sup>1</sup>	Money is deposited by your employer from your paycheck, before taxes.
Earns interest.	No interest is earned.
Balance can eventually be cashed out (and rules pending, can later be used as a nest egg for retirement).	Cannot be cashed out. <sup>3</sup>
Balance carries over each year, and you can invest your contributions.	Up to \$550 can be carried over to the next Plan Year, if you remain eligible to participate.

1. California and New Jersey tax employer HSA contributions as income.
2. If you elect an HDHP plan you qualify to open an HSA, but you can choose a Limited Purpose FSA which can be used on dental and vision expenses.
3. FSA is subject to ADP's Plan Year.



# Dependent Care Flexible Spending Account<sup>1</sup>

In addition to a Health Care FSA, you may also be eligible for a Dependent Care FSA.

This account is designed to cover expenses related to daycare, camp or care for children under 13 years old or dependents who are physically and mentally unable to care for themselves and without an able caregiver at home. **However, the Dependent Care FSA does not reimburse medical expenses.**

## Here are some other features:

- Funds in this account are your money.
- No federal income tax paid on deposits or withdrawals.
- You decide how much to contribute during the Plan Year, but no more than the allowable contribution limits.
- Funds are accrual-based — instead of being available in full at the start of the Plan Year, your balance accrues over time.
- There is no carryover into the new Plan Year. Use your money for eligible expenses incurred during the Plan Year and file for reimbursement before the July 30 filing deadline to avoid forfeiting remaining funds.

## When to sign up:

If you are eligible for this benefit, you can sign up during Open Enrollment or New Hire Enrollment.

<sup>1</sup> [Click here](#) to read further details on the Dependent Care FSA.

# Commuter Benefits

If you pay for parking or use public transit, commuter benefits can help you save money getting to and from work. Optum Bank® allows you to deduct commuter expenses from your paycheck before taxes, which can mean substantial savings. However, the IRS does have a monthly limit for how much you can deduct for transit and parking.

## Here's how it works:

- Select your monthly contributions towards parking, transit or both.
- Funds are evenly deducted from each paycheck and carry over to the next month.
- You'll receive a payment card to pay for qualified parking or transit expenses.
- Contributions can be paused at any time.
- Submit claims for reimbursement.

## When to sign up:

Anytime you need it. Benefits take effect the following month.

# Beyond Basic Coverage



**Accident Insurance**

**Accidental Death and Dismemberment Insurance**

**Group Legal Plan**

**Critical Illness Insurance**

**Hospital Indemnity Insurance**

**Voluntary Short Term Disability**

**Voluntary Group Term Life**

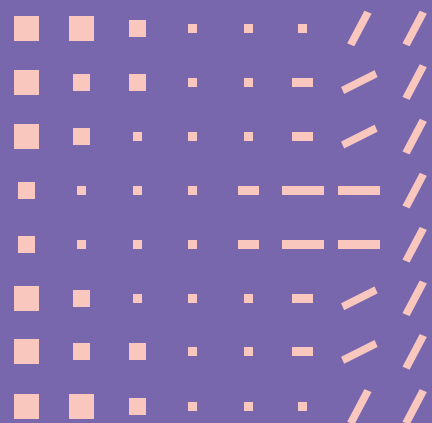
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**Looking for more?**

Check out [full plan details](#).

ADP TotalSource does not sponsor the Accident Insurance, Accidental Death and Dismemberment Insurance, Group Legal Plan, Critical Illness Insurance, the Hospital Indemnity Insurance, Voluntary Short Term Disability and Voluntary Group Term Life Insurance. ADP TotalSource does not endorse these coverages or make any warranties or representations as to their quality or suitability, or contribute to premiums due for these coverages. Purchase of these coverages is completely optional for employees. Contact MetLife for additional coverage information.

[Back to Table of Contents](#)



# Optional Benefits, Customized to Your Need

These voluntary insurance benefits and plans, made available through MetLife, are anything but basic. Click each to read more about their offering to determine if this additional coverage is right for you.



## Accident

Accidents happen, and this optional coverage can help you be better prepared financially if one does.



## Short-Term Disability

Should you become unable to work due to illness or injury, this voluntary coverage replaces a portion of your income.



## Accidental Death and Dismemberment

This optional coverage eases the burden of severe accident or death for you and your family.



## Critical Illness\*

Ensure you and your family have the financial stability necessary to focus on healing during a difficult time.



## Group Legal

Access expert legal advice to help navigate life's big moments, like purchasing a home, drafting a will or retirement.



## Hospital Indemnity\*

Being admitted to a hospital is scary enough, let alone covering related expenses. This optional coverage can help you better prepare.



## Group Term Life

In the event of your premature death, this optional coverage offers crucial financial support to your loved ones.

## When to sign up:

You are eligible for this benefit during Open Enrollment or New Hire Enrollment.

\* Eligible family members can also enroll for this coverage during above Enrollment events.



# Extra Benefits and Support for Wherever Life Leads You



Employee Assistance Program

Employee Discounts

ADP University

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**Looking for more?**

Check out [full plan details](#).

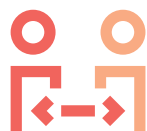
[Back to Table of Contents](#)



# Employee Assistance Program

The Employee Assistance Program, sometimes referred to as EAP, is available to help you and your family maintain a healthy work-life integration through assistance with personal needs. The EAP services include psychologists, licensed clinical social workers, and licensed marriage/family therapists, as well as legal and financial professionals.

*"We really didn't know where to start with all the challenges we were facing. And then my employer pointed us to the Employee Assistance Program. I feel like we can now see the path to our future."*



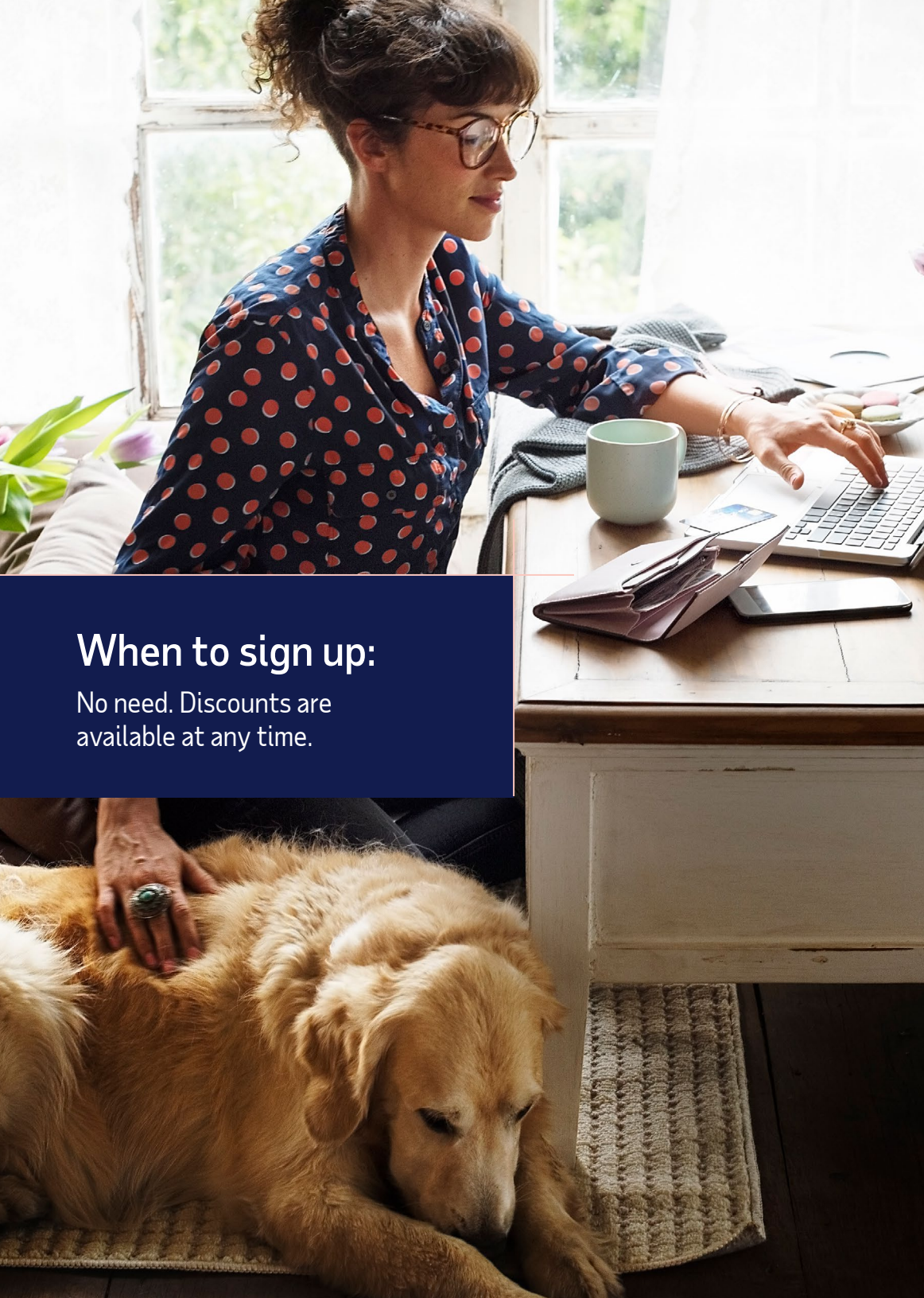
No matter what life throws at you, a LifeCare Specialist is available 24/7/365 at 866-574-7256. They can provide referrals to appropriate, local, in-network service providers for face-to-face counseling and follow-up.

## Specialists can assist with a wide range of matters:

- Emotional health
- Parenting, child care, and education
- Senior caregiving services
- Wellness and daily living
- Legal and financial

## When to sign up:

No need. You're automatically enrolled in this benefit on day one of your employment. You'll be asked to register the first time you use it.



## When to sign up:

No need. Discounts are available at any time.

# Employee Discounts

Access to life-improving discounts and services below are just another perk of your employer's partnership with ADP TotalSource. They're available to you, your dependents and family members.

## LifeMart

From everyday needs to special purchases, LifeMart's large selection of brand-name products and services, as well as discounts at local retailers, can save you time and money. Score great savings on things like hotels, car rentals, tickets and more. Access your free discounts by going to [MyTotalSource.com](https://MyTotalSource.com).

## HitchSwitch

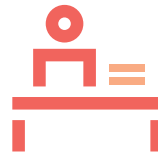
Changing your name? Take advantage of our discount with HitchSwitch. They help you through busy times like marriage and birth — and difficult ones, like divorce. Visit [hitchswitch.com/adp](https://hitchswitch.com/adp) for more information. Use the code ADP10 to receive the discount.



# ADP University

ADP University gives employees access to professional development courses to help them excel. From fulfilling compliance requirements to communicating more effectively, courses cover a broad range of topics and are available year-round and at a variety of venues, such as at your workplace or online. While most courses are completely free, some carry a small fee (\$7 per class).

[Check Price](#)



All courses can be found in MyLearning@ADP through single sign-on at [MyTotalSource.com](https://www.mytotalsource.com).

## When to sign up:

At your leisure. Online courses led by virtual instructors are available on demand.

# Resources to Help You Every Step of the Way



[ADP TotalSource Website](#)

[ADP Mobile App](#)

[MyLife Advisors](#)

[MyLife Website](#)

[What's Next?](#)

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**Looking for more?**

Check out [full plan details](#).

[Back to Table of Contents](#)

*"It's easier than ever for me to access my benefits and manage my day-to-day tasks through the My TotalSource website!"*

# ADP TotalSource Website

It's important to us that your benefits accessibility remains convenient, simple and easy to use — not to mention completely private.

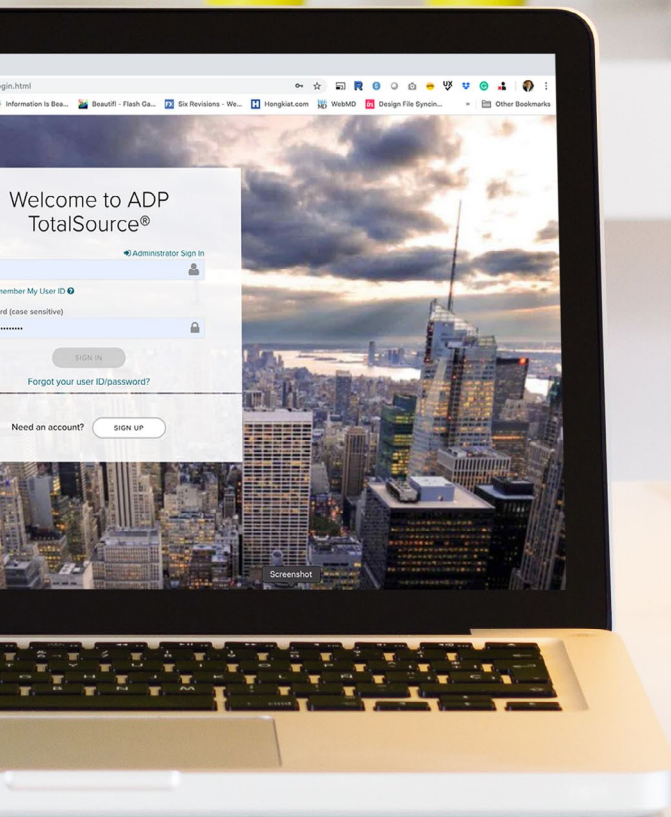
Manage job-related information online, gain year-round access to benefits, update coverage, and review your choices at any time.

# ADP Mobile App

Access your info from anywhere, at any time, with our free ADP Mobile App. Easy to use, it gives you an at-a-glance view of your pay, benefits and more.



**Available for all devices. [Download it today.](#)**



*"I was feeling overwhelmed by the number of decisions I had to make — not just at work, but outside of work. From setting up a life insurance policy to planning my retirement contributions, the MyLife Advisors made me feel at ease, like I finally had everything figured out."*

# MyLife Advisors

Our MyLife Advisors are available to help you make important life decisions. Whatever the need, we're always here to assist you and put you at ease, from tackling day-to-day challenges to discovering all the ways ADP TotalSource works hard for you.

We know benefits can be complicated, but you aren't alone in this. Give us a call **(800-554-1802)** or email **[MyLifeAdvisor@adp.com](mailto:MyLifeAdvisor@adp.com)**. We're available Monday - Friday, 8 a.m. to 11:30 p.m. ET. Support is available in English and Spanish. We also offer translation support for other languages.



The best part? We have real humans on the other end of the line.



# MyLife Website

[MyLife-TS.adp.com](https://mylife-ts.adp.com) provides educational articles, videos, and tools that help you get more out of ADP TotalSource services and the many benefits that can support your health, wealth and work life.

Don't forget to read for the quarterly newsletter, featuring health tips, financial best practices and more.







## What's Next?

This introductory guide is only the beginning. Visit [MyLife-ts.adp.com](https://mylife-ts.adp.com) for more information. Once you are confident about your elections and eligible to enroll in your benefits, go ahead and visit [Mytotalsource.com](https://mytotalsource.com).

## How to register for ADP TotalSource:

1. Your employer will provide you with a registration passcode. Use this on the [ADP TotalSource login page](#).
2. Follow the on-screen instructions to complete the registration process.
3. Once you have registered, your user ID will be displayed and a confirmation email will be sent to you. That means you're all set and ready to go. Woo-hoo!
4. For on-the-go access to all your great benefits, be sure to download the [ADP Mobile app](#).

We'll be with you every step of the way.